

Youth Worker – Emergency Department and Social Prescribing - PORTSMOUTH



Place of work:	Queen Alexandra Hospital, Portsmouth, community locations across Portsmouth and the surrounding area of East Hants / No Limits, Southampton Head Office
Salary:	Band D £27,215 to £30,173 (FTE, pro-rata for part-time)
Working days and hours:	18 hours per week, Monday-Friday (days/times are negotiable)
Role type:	Permanent
Responsible to:	Lead Youth Worker / Operations Manager – Mental Health and Crisis Support
Responsible for:	May occasionally be responsible for student placements / volunteers
Disclosure and Barring Service Check (DBS):	Enhanced DBS – Child and Adult Barred List
Essential driver?:	No – But must be able to travel to both hospitals and community locations easily

Here at No Limits, our mission is **to empower children and young people to reach their full potential through information, advice, counselling and support.** Our people are key in supporting us to achieve our aims and your role in this is outlined below.

We particularly welcome applicants from diverse backgrounds and those with experiences similar to the children and young people we help and support. We are committed to creating a diverse environment where people can be their authentic self, experiences and opinions are valued, and we all are open to learn from each other.

About the role

To provide information, advice, and guidance to children, young people and their families admitted to the emergency department, through to their discharge back into the community, where social prescribing will be optimised to help the young person connect with community support.

As a Youth Worker, you must be able to:

- ✓ Build trusting and supportive relationships with children and young people
- ✓ Respect and promote children and young people's rights to make their own decisions and choices
- ✓ Be committed to safeguarding and promoting the welfare of children, young people and vulnerable adults

About you – knowledge, skills and experience

To apply for this role, we are looking for:

- ✓ Experience in working with children and young people and / or a minimum Level 3 (or equivalent) youth work or other relevant qualification
- ✓ Effective communication, organisational and time management skills
- ✓ Confident and able to use Microsoft apps, such as Word, Teams and Excel, and databases

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- ✓ Working proactively and collaboratively with others; reflecting creativity, adaptability and bringing positivity and enthusiasm to your work
- ✓ Commitment to personal growth, and ongoing learning and development

Please include on your application form other relevant knowledge, skills and experience which can be from work, volunteering, education or personal experience. We value growth and may make recruitment decisions where not all essential areas are met, but you're able to show an ongoing commitment to learning and development.

Main duties and responsibilities

- Engage and build relationships with any children and young people who have come into the Emergency Department (ED) and may need advice and support to avoid further admissions.
- Work with the young person's presence in ED as a 'reachable moment', providing appropriate support around the issues that have brought them to ED. This may include mental health, self-harm, overdose, substance misuse, being a perpetrator or victim of crime or engaging in risk-taking behaviour.
- Support ED staff with children and young people who are particularly anxious or struggle with the environment.
- Having assessed their ongoing need, link them with further support through referrals and signposting in order to reduce future admissions.
- Provide children and young people with ongoing support, offering information and advice, signposting and referring them to community-based interventions, over an agreed period time (Social Prescribing).
- Working within the YIACS model address the wider practical and social issues that may be affecting a young person's wellbeing such as relationships, healthy behaviours, sexual health, housing, benefits, attendance and attainment in education.
- Use appropriate tools to measure children and young people's wellbeing at set points along their journey with No Limits.
- Use this data along with feedback and observation to evidence the impact of interventions.
- With the Lead Youth Worker / Operations Manager, develop and maintain key relationships with hospital staff ensuring that the service is promoted, well-used and adapted appropriately to any changing needs.
- Provide quality up to date information, advice and support which supports young people's personal and social development and promotes healthy lifestyles.

Working with children and young people

- Act as an advocate for children and young people and refer them on to other relevant agencies and services, as appropriate, making sure their needs are appropriately met
- Work within the Youth Information, Advice and Counselling Services (YIACS) model, providing quality, accurate and appropriate information, advice and support – that is accessible for children and young people
- Share good practice and / or resources, to support the development of services and wider organisation

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- Help children and young people feel listened to, connect them with No Limits services and build positive relationships with them
- Promote the involvement of young people in planning, delivery and evaluation of services
- Improve the lives children and young people by minimising the impact of their difficulties through the delivery of excellent services to promote wellbeing
- Collect and process accurate data and feedback from service users, on time and to high standards, which will be used for reporting and funding, helping to identify needs and improving the visibility, access and delivery of our services
- Protect the confidentiality of service users, by making sure the handling, sharing and processing of their information is in line with No Limits guidance and procedures
- Make sure safeguarding concerns and serious incidents are handled, recorded and monitored in line with No Limits guidance and procedures

General

- Demonstrate an ongoing commitment to the safeguarding of children, young people, and vulnerable adults
- Demonstrate a commitment to Diversity, Equity and Inclusion and participation of children and young people, making sure that principles and practice are implemented within your work area
- Keep up-to-date with information, knowledge and issues that may impact No Limits or your work area
- Work in line with No Limits policies and procedures, making sure statutory and legal obligations are met
- Use resources appropriately and record accurate records of hours and expenses in line with No Limits (hours / sick / holidays) contracts and policy
- Attend and actively take part in training, meetings, events, one-to-ones and clinical supervision
- Maintain accurate records and systems, both online and paper-based
- Support the implementation of No Limits strategy, demonstrating and promoting our mission and values
- Contribute to the positive image of No Limits with children and young people, parents, partners and the local community working with your team to ensure a full service, providing cover if needed
- Commit to other duties as reasonably required by No Limits, appropriate to the scope and grade of the role

The purpose of this job description is to focus on the main responsibilities of the role. These duties and responsibilities may, within reason, change at the discretion of No Limits.