

Detached Youth Worker



Place of work:	Based at No Limits Advice Centre, Southampton but with majority of working hours spent in the community
Salary:	Band D £26,422 (FTE pro-rata for part-time)
Working days and hours:	37 hours per week, to include regular evening & some weekends
Role type:	Permanent
Responsible to:	Project Manager – DASH
Responsible for:	Occasional Volunteers / student placements
Disclosure and Barring Service Check (DBS):	Enhanced DBS – Child and Adult Barred List
Essential driver?:	Yes

Here at No Limits, our mission is **to empower children and young people to reach their full potential through information, advice, counselling and support.** Our people are key in supporting us to achieve our aims and your role in this is outlined below.

We particularly welcome applicants from diverse backgrounds and those with experiences similar to the children and young people we help and support. We are committed to creating a diverse environment where people can be their authentic self, experiences and opinions are valued, and we all are open to learn from each other.

About the role

Detached Youth Work is a different method of delivering youth work; it is delivered out and about in locations that young people are already accessing, this could be parks, shopping centres, streets or skate parks. Detached Youth Work recognises that not all young people want to access traditional building based youth work but still want to engage in positive activities and build relationships with youth work staff.

As part of the DASH (Drug and Alcohol Support Hub), our Detached Youth Workers:

- provide detached youth work in priority locations within Southampton, build positive relationships with children and young people, encourage positive behaviours and provide diversionary activities.
- are responsible for signposting and referencing children and young people to other services within No Limits and external agencies.
- engage children and young people in a young person-centred, non-judgemental way, meeting young people where they are, building relationships and gaining trust.
- Provide information for young people on diversionary activities.
- provide information and advice to children and young people around subjects such as substance use, mental health, loneliness, sexual health, relationships, exploitation, housing and economic wellbeing.

As a Youth Worker, you must be able to:

- ✓ Build trusting and supportive relationships with children and young people
- ✓ Respect and promote children and young people's rights to make their own decisions and choices
- ✓ Be committed to safeguarding and promoting the welfare of children, young people and vulnerable adults

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About you – knowledge, skills and experience

To apply for this role, we are looking for:

- ✓ Experience in working with children and young people and / or a minimum Level 3 (or equivalent) youth work or other relevant qualification
- ✓ Effective communication, organisational and time management skills
- ✓ Confident and able to use Microsoft apps, such as Word, Teams and Excel, and databases
- ✓ Working proactively and collaboratively with others; reflecting creativity, adaptability and bringing positivity and enthusiasm to your work
- ✓ Commitment to personal growth, and ongoing learning and development

Please include on your application form other relevant knowledge, skills and experience which can be from work, volunteering, education or personal experience. We value growth and may make recruitment decisions where not all essential areas are met, but you're able to show an ongoing commitment to learning and development.

Main duties and responsibilities

- In a team of 3 youth workers deliver a minimum of 4 outreach sessions per week
- Introduce yourself and our service to young people with the aim of engaging them in discussion, building relationships and continued engagement
- To establish routes and set times that young people can become familiar with
- To establish relationships with partner agencies that have contact with children and young people and businesses where young people may congregate
- Over time, build relationships with night club owners and promoters to develop a presence in clubs, bars, raves and concerts where drug use is likely to be high
- Be part of Southampton's wider contextual safeguarding approach

Working with children and young people

- Act as an advocate for children and young people and refer them on to other relevant agencies and services, as appropriate, making sure their needs are appropriately met
- Work within the Youth Information, Advice and Counselling Services (YIACS) model, providing quality, accurate and appropriate information, advice and support – that is accessible for children and young people
- Share good practice and / or resources, to support the development of services and wider organisation
- Help children and young people feel listened to, connect them with No Limits services and build positive relationships with them
- Promote the involvement of young people in planning, delivery and evaluation of services
- Improve the lives children and young people by minimising the impact of their difficulties through the delivery of excellent services to promote wellbeing
- Collect and process accurate data and feedback from service users, on time and to high standards, which will be used for reporting and funding, helping to identify needs and improving the visibility, access and delivery of our services
- Protect the confidentiality of service users, by making sure the handling, sharing and processing of their information is in line with No Limits guidance and procedures
- Make sure safeguarding concerns and serious incidents are handled, recorded and monitored in line with No Limits guidance and procedures

General

- Demonstrate an ongoing commitment to the safeguarding of children, young people, and vulnerable adults
- Demonstrate a commitment to Diversity, Equity and Inclusion and participation of children and young people, making sure that principles and practice are implemented within your work area
- Keep up-to-date with information, knowledge and issues that may impact No Limits or your work area

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- Work in line with No Limits policies and procedures, making sure statutory and legal obligations are met
- Use resources appropriately and record accurate records of hours and expenses in line with No Limits (hours / sick / holidays) contracts and policy
- Attend and actively take part in training, meetings, events, one-to-ones and clinical supervision
- Maintain accurate records and systems, both online and paper-based
- Support the implementation of No Limits strategy, demonstrating and promoting our mission and values
- Contribute to the positive image of No Limits with children and young people, parents, partners and the local community working with your team to ensure a full service, providing cover if needed
- Commit to other duties as reasonably required by No Limits, appropriate to the scope and grade of the role

The purpose of this job description is to focus on the main responsibilities of the role. These duties and responsibilities may, within reason, change at the discretion of No Limits.